

Feel let down?

Do you feel let down because, in spite of having been assured that we would have 'SuperFast broadband' by the end of 2015, you will, in fact, be even worse off than you are now?

Graphical Representation	Data	
<p>Feel let down?</p> <p>A 3D pie chart titled 'Feel let down?'. The chart is divided into three segments: a large blue segment representing 'Yes' at 95.4%, a small red segment representing 'No' at 3%, and a small orange segment representing 'Neither' at 11%. A legend to the right of the chart identifies the colors: blue for 'Yes', red for 'No', and orange for 'Neither'.</p>	Options	Count
	Yes	289
	No	3
	Neither	11
Graphical Representation	Options	Count

Do you have broadband?

Do you currently have broadband installed in your house/premises?

Graphical Representation	Data	
<p>Do you have broadband?</p> <p>A 3D pie chart titled 'Do you have broadband?'. The chart is almost entirely blue, representing 'Yes' at 99.3%. A very thin red slice represents 'No' at 0.7%. A legend to the right of the chart identifies the colors: blue for 'Yes' and red for 'No'.</p>	Options	Count
	Yes	301
	No	2
	Options	Count

Has your broadband speed got worse in recent months?

Some households and premises have been experiencing a steady decline in broadband speed in recent months. Has your household's or premises' broadband experienced this?

Graphical Representation	Data	
<p>Has your broadband speed got worse in recent months?</p> <p>Legend: Yes (Blue), No (Red)</p>	Options	Count
	Yes	245
	No	58
	Options	Count
Graphical Representation	Data	

Are you satisfied with your broadband?

How satisfied are you with your current broadband service?

Graphical Representation	Data	
<p>Are you satisfied with your broadband?</p> <p>Legend: Very unsatisfied (Blue), Slightly unsatisfied (Red), Neither satisfied or unsatisfied (Orange), Slightly satisfied (Green), Very satisfied (Purple)</p>	Options	Count
	Very unsatisfied	179
	Slightly unsatisfied	65
	Neither satisfied or unsatisfied	20
	Slightly satisfied	32
	Very satisfied	7
	Options	Count
Graphical Representation	Data	

What broadband speed do you get?

Your current broadband speed is likely to be between 0.25 Mb/s and 8 Mb/s (download). Please indicate what download speed you typically experience. If you are unsure a good tester can be found at www.speedtest.net.

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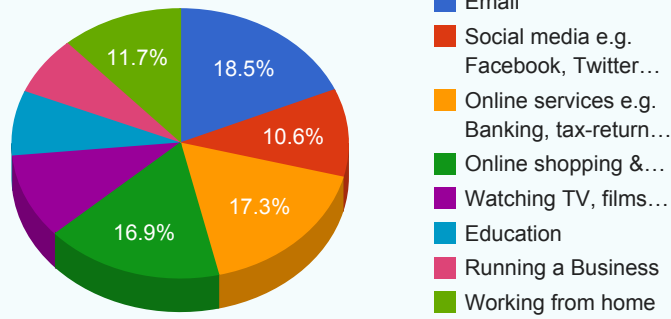
Graphical Representation		Data	
		Value	Count
		0 Mb/s	44
		0.5 Mb/s	35
		1 Mb/s	45
		1.5 Mb/s	55
		2 Mb/s	32
		2.5 Mb/s	14
		3 Mb/s	13
		3.5 Mb/s	12
		4 Mb/s	10
		4.5 Mb/s	5
		5 Mb/s	14
		5.5 Mb/s	11
		6 Mb/s	2
		6.5 Mb/s	7
7 Mb/s	2		
7.5 Mb/s	1		
8 Mb/s	1		
		1.99 Mb/s average based on 303 submission(s)	Average
Graphical Representation		Data	

Your use of broadband

What use do you currently make of your broadband service?

Graphical Representation		Data	
		Options	Count
		Email	300
		Social media e.g. Facebook, Twitter etc.	171

Your use of broadband



Online services e.g. Banking, tax-return, driving licence and road tax	280
Online shopping & other purchases	274
Watching TV, films, YouTube etc	165
Education	126
Running a Business	114
Working from home	190
Options	Count

Graphical Representation

Data

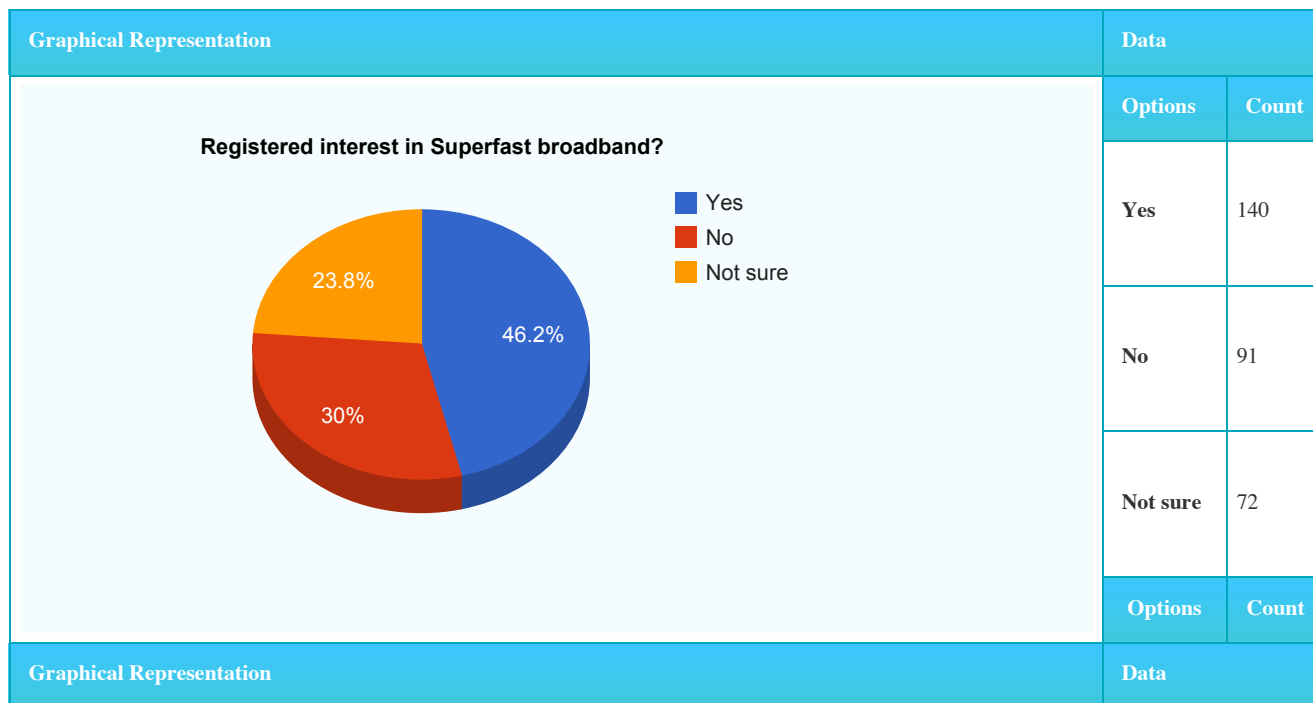
Business - Online returns

Are you required to make online returns for your business e.g. DEFRA returns?

Graphical Representation	Data							
	Options	Count						
<p>Business - Online returns</p> <table border="1"> <caption>Business - Online returns</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>61.4%</td> </tr> <tr> <td>No</td> <td>38.6%</td> </tr> </tbody> </table>	Category	Percentage	Yes	61.4%	No	38.6%	Yes	70
	Category	Percentage						
Yes	61.4%							
No	38.6%							
No	44							
	Options	Count						
Graphical Representation	Data							

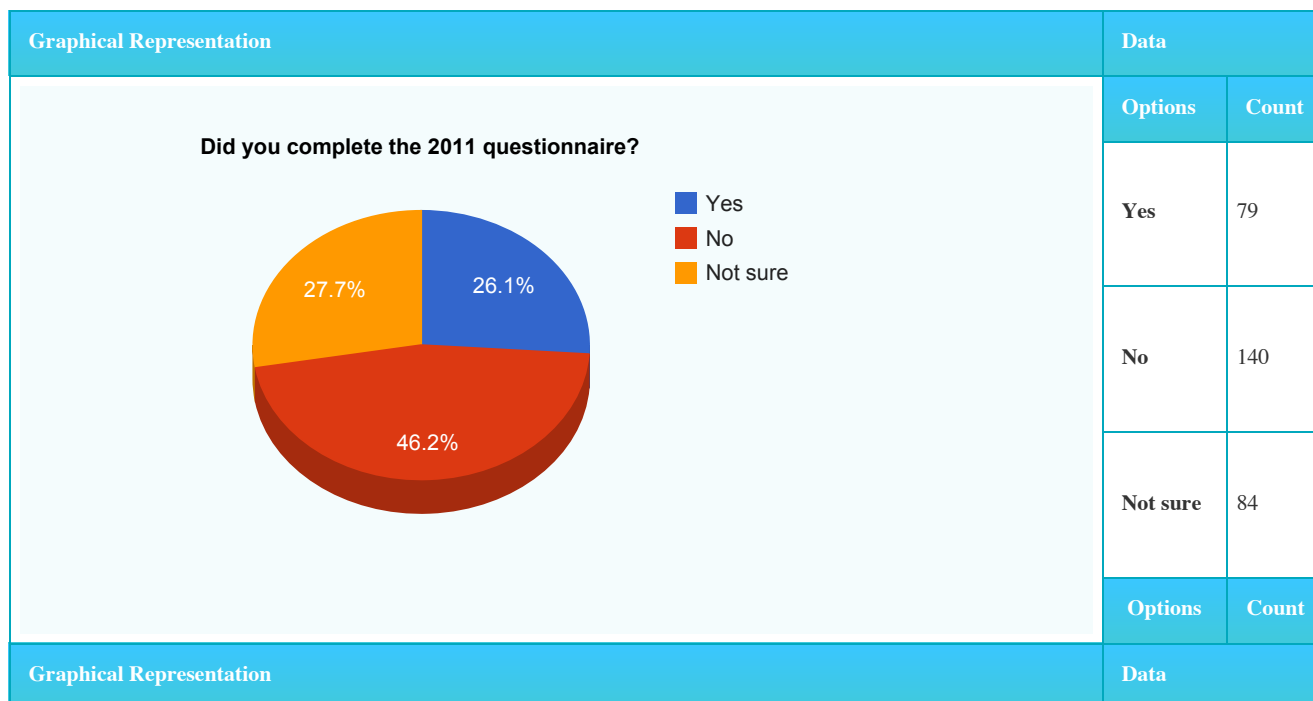
Registered interest in Superfast broadband?

Have you registered interest in having Superfast broadband (Fastershire, OpenReach or other provider)?



Did you complete the 2011 questionnaire?

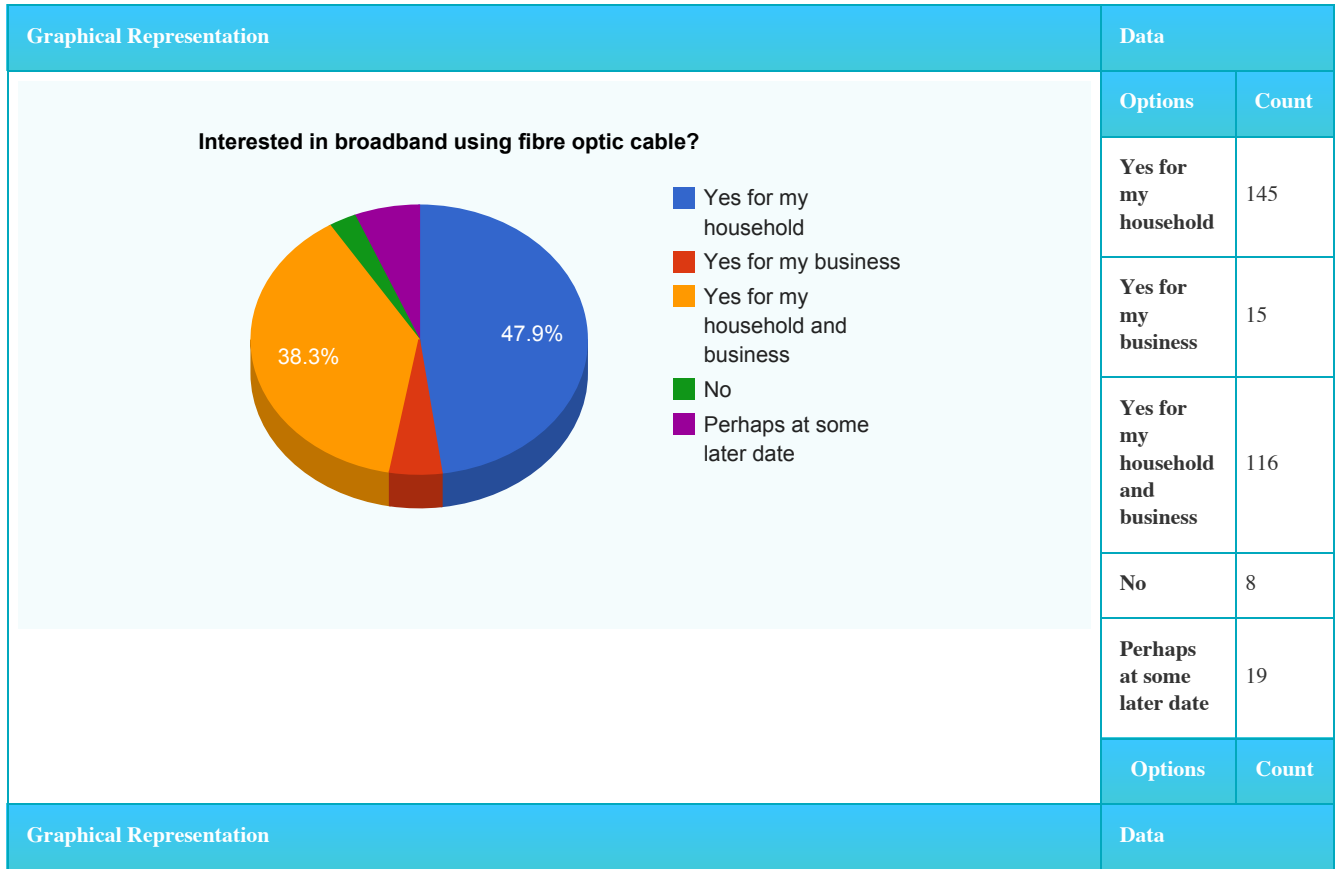
Did you complete the broadband questionnaire that householders were asked to complete in 2011?



Interested in broadband using fibre optic cable?

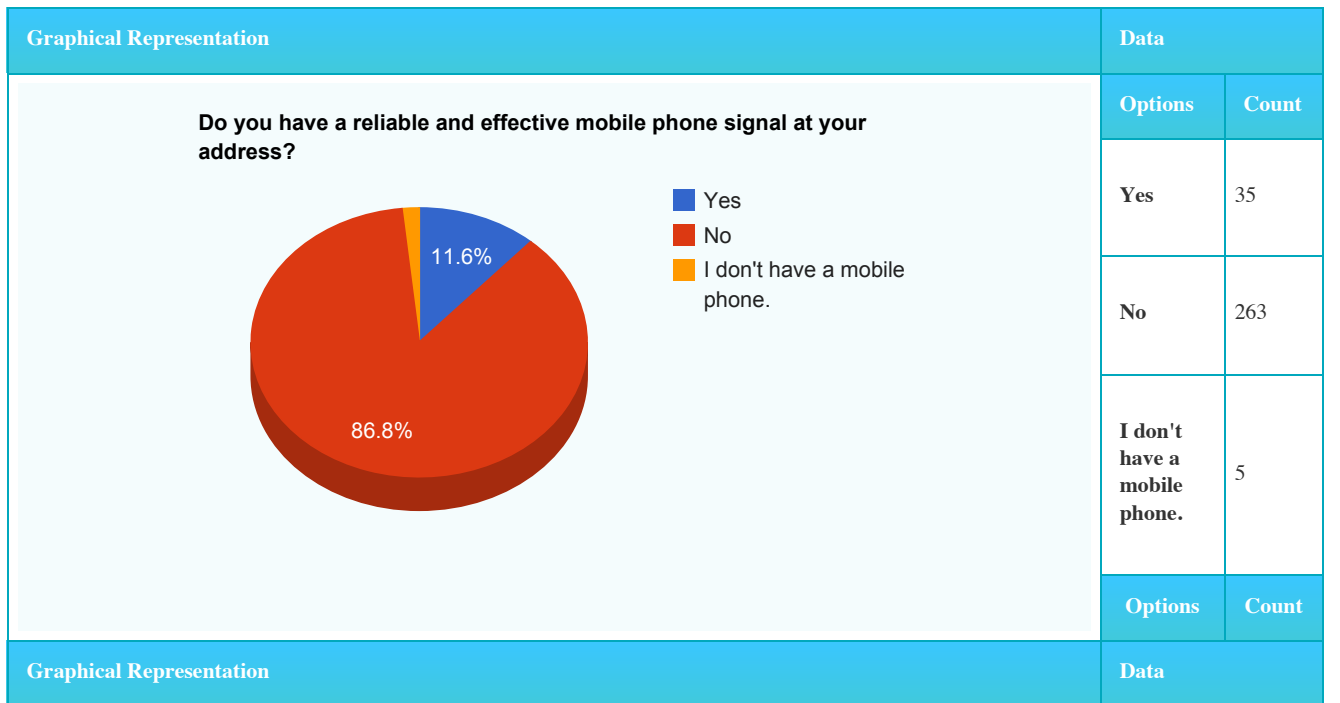
Connecting to the internet using fibre optic cable directly into your household/premises will provide a sustainably very high speed broadband connection, with download and upload speeds capable of reaching well over 100 Mb/s. It is very unlikely that the Fastershire project will provide anything like such speeds as, crucially, it is highly likely that the current copper cabling will still be used to connect households/premises. Such cabling causes broadband speed to drop the further households are from their nearest exchange or fibre

enabled cabinet. Bearing this in mind would you be interested, if it was available, in having fibre optic based broadband?



Do you have a reliable and effective mobile phone signal at your address?

Good mobile phone coverage is also a 21st century essential. Do you have a reliable and effective mobile phone signal at your address?



× No feedback type questions selected and/or found in the form.